

**Abstract of the Disclosure**

When a telephone a belonging to an office a calls  
up a telephone b belonging to an office b, a  
5 subscriber of the telephone a operates a WS a  
connected to a computer network and edits camp-on  
request information when the telephone b is busy. The  
camp-on request information is transferred from the  
WS a to a CTI server b belonging to the office b  
10 connected to the computer network. The CTI server  
unit b performs camp-on control between the telephone  
b belonging to the office b and the telephone a  
belonging to the office a by controlling a private  
branch exchange b based on a schedule corresponding  
15 to the received camp-on request information.